

LONDON LUTON AIRPORT – LONDON CITY CENTER (Victoria Station)

**Low cost bus airport transfer
in every 30 minutes (in the peak hours)**



Meeting points:

London Luton Airport:

The meeting point at the Airport is outside the terminal in the bus parking lot at bay 'K'

London city, low cost bus service:

Victoria Station

Useful information

Low cost bus airport transfer

- The transfer drops off and picks up passengers at the given point(s) in the city only. This transfer cannot stop at other places.
- Journey time: approximately 20-30 minutes
- Our transfers run according to a timetable. Within the given day, you can choose any transfer start from the timetable. The timetable will be given in your E-ticket.
- We can only accept complaints about the time of bus departure if there were at least two hours difference between the timetable/bus departure time that we communicate and the actual times of the journey. If the transfer is completed, a two hour difference of this sort does not constitute a modification of the contract, and cannot be a cause for complaint.
- By purchasing the service, you accept and acknowledge our terms and conditions of travel.
- By purchasing the service, you take on responsibility for the accuracy of the information given.
- Please note that the system will also allow transfer reservations if the date of the transfer falls outside the service period. Since we inform our passengers about service periods prior to payment, we cannot accept complaints regarding bookings made in error in this respect.
- **Withdrawal:** given that the transfer ticket only entitles the passenger to a transfer as a passenger transport service at a particular time and on a particular date which the passenger has specified in advance, the passenger has no right of withdrawal after they have bought the travel ticket.

Contacts

0-24 Call Center: 0036 1 655 5301

E-mail (only in office hours: 09:00-17:00 CET): ryanair@plusairportline.com

For all questions about the transfer, please check FAQs on our website:

<http://ryanair.plusairportline.com/index.php?page=faq>

Our Travel Contract is available at the following link:

http://ryanair.plusairportline.com/uploads/terms/terms_en.pdf



Please note that we cannot guarantee bookings within 24 hours or for the following day. If you booked your transfer in such short notice it is your responsibility to contact us via email at SOS@plusairportline.com for your booking to be confirmed.

For this you need to forward your flight ticket booking confirmation email send by Ryanair. In case you booked a shared door-to-door service please also send us your accommodation address!